

## A Message To Our Valued Customers:

As we navigate through this rapidly changing situation, please know that UniversalPromo Inc is closely monitoring the developments of the COVID-19 virus. We will continue to take the necessary steps in order to minimize the spread of the virus while focusing on health, safety and prevention. The health and well-being of our employees and customers will always be the top priority for us.

During this uncertain time, please know that UniversalPromo Inc will be there for you. We are your partner and we will do our very best to operate like you expect. Our employees are practicing all of the best safety and hygiene practices from the CDC (Centers for Disease Control) and WHO (World Health Organization). These government agencies preach the importance of social distancing, sanitizing, disinfecting, not shaking hands, etc. UniversalPromo Inc is adhering to all of these procedures daily at our branches across North America.

To ensure a healthy environment, we are limiting travel and face-to-face sales calls for the safety of everyone involved. But rest assured that our UniversalPromo Inc sales representatives are ready and waiting for your phone call or e-mail to handle any of your supply needs. UniversalPromo.biz is ready to assist you 24/7 as well. Have confidence that UniversalPromo Inc is stocked with the inventory you need. We made large inventory preparations months ago to ensure we were equipped with the right products to support your business.

In closing, we will continue to make the best decisions for our employees and our customers. Thank you for your patience and trust in UniversalPromo Inc. We are prepared to be right by your side during these challenging circumstances, with your business at the forefront of everything we do.

Sincerely,

Peter Will  
UpLine Ideas President

